

Effective

11/01/2024

CALIFORNIA CONSUMER PRIVACY ACT
WHAT DOES CENTER CITY COMMUNITY CREDIT UNION
DO WITH YOUR PERSONAL INFORMATION?

RIGHT TO KNOW ABOUT PERSONAL INFORMATION COLLECTED, DISCLOSED OR SOLD

Your Right You have the right to request that We provide You with a list of Your personal information that We collect, use, disclose, and sell.

Instructions To obtain a list of Your personal information that We collect, use, disclose, and/or sell, You may:
• Call Us Toll-Free at 800-391-8725; or
• Visit Our website at www.ccccu.org; or
• Email Us at info@cccu.org; or
• Visit Us in-person at 6281 Beach Blvd, Ste. 87, Buena Park, CA 90621; or
• Write to Us at 6281 Beach Blvd, Ste. 87, Buena Park, CA 90621.

Verification Process We will use Your Member Name and Member Number to verify that the request came from You, or was made on Your behalf.

Collection of Information During the preceding 12 month period, We have collected consumer's personal information. The category of information collected, the corresponding source category for that information, the business or commercial purpose for which the information was collected, and the categories of third parties to whom the information was disclosed are set forth below:

Table with 4 columns: Information, Source, Purpose, Third Party. Rows include Full Name, Full Address, Social Security Number, Date of Birth, and Phone Number, all sourced from Credit Union Database for Insurance purposes, disclosed to TruStage.

Disclosure or Sale of Information
[] During the preceding 12 month period, We have not sold or disclosed consumer's personal information to third parties for a business or commercial purpose.
[X] During the preceding 12 month period, We have sold consumer's personal information to third parties for a business or commercial purpose. The categories of information disclosed to third parties for a business or commercial purpose are set forth below:

Table with 3 columns: Full Name, Full Address, Social Security Number, Date of Birth, Phone Number.

We do not sell the personal information of minors under 16 years of age.

RIGHT TO REQUEST DELETION OF PERSONAL INFORMATION

Your Right	You have the right to request that We delete Your personal information that We collect or maintain.
Instructions	To request that We delete Your personal information that We collect or maintain, You may: <ul style="list-style-type: none">• Call Us Toll-Free at <u>800-391-8725</u> ; or• Visit Our website at <u>www.ccccu.org</u> ; or• Email Us at <u>info@cccu.org</u> ; or• Visit Us in-person at <u>6281 Beach Blvd, Ste. 87, Buena Park, CA 90621</u> ; or• Write to Us at <u>6281 Beach Blvd, Ste. 87, Buena Park, CA 90621</u>.
Verification Process	We will use Your Member Name and Member Number to verify that the request came from You, or was made on Your behalf.

RIGHT TO OPT OUT OF THE SALE OF PERSONAL INFORMATION

Your Right	You have the right to opt-out of the sale of Your personal information.
Opt-Out Instructions	To opt-out of the sale of Your personal information, that is to request that We not sell Your personal information, both now and in the future, You may: <ul style="list-style-type: none">• Call Us Toll-Free at <u>800-391-8725</u> ; or• Visit Our website at <u>www.ccccu.org</u> ; or• Email Us at <u>info@cccu.org</u> ; or• Visit Us in-person at <u>6281 Beach Blvd, Ste. 87, Buena Park, CA 90621</u> ; or• Write to Us at <u>6281 Beach Blvd, Ste. 87, Buena Park, CA 90621</u>.
Verification Process	We will use Your Member Name and Member Number to verify that the request came from You, or was made on Your behalf.

RIGHT TO NON-DISCRIMINATION FOR THE EXERCISE OF YOUR PRIVACY RIGHTS

Your Right	You have the right to not receive discriminatory treatment if You exercise any of Your privacy rights set forth herein.
-------------------	---

AUTHORIZED AGENT

Your Right	<p>You have the right to designate an authorized agent that may, on Your behalf, submit any of the requests described in this document to know, or to delete, or to opt-out of the sale of, Your personal information. To designate an authorized agent You must provide the authorized agent with written permission to act as Your agent. You must also provide the authorized agent with the following information:</p> <p>_____</p> <p>so We can be sure that they are Your duly designated agent. You must also contact Us using any of the contact methods described above, and inform Us about the agent You have designated, so that We can be sure that the agent making requests on Your behalf has been duly authorized by You.</p>
-------------------	--

CONTACT FOR MORE INFORMATION

Your Right	You may request more information by contacting Us through the following means: _____ <u>Phone, Email, or In-Person Branch</u>
-------------------	--